

1230 Cardiff to Portsmouth Harbour	2 extra carriages	(2 to 4)
1622 Filton Abbeywood to Westbury	2 extra carriages	(2 to 4)
1600 Cardiff to Westbury	1 extra carriage	(2 to 3)
1630 Cardiff to Portsmouth Harbour	1 extra carriage	(3 to 4)
2030 Cardiff to Portsmouth Harbour	2 extra carriages	(2 to 4)
0600 Portsmouth Harbour to Cardiff	2 extra carriages	(2 to 4)
0650 Portsmouth Harbour to Cardiff	2 extra carriages	(2 to 4)
1222 Portsmouth Harbour to Cardiff	1 extra carriage	(3 to 4)
1500 Westbury to Filton Abbeywood	2 extra carriages	(2 to 4)
1622 Portsmouth Harbour to Cardiff	2 extra carriages	(2 to 4)

We recognise that this is not a complete solution and we would have liked to do more to ease the problems with crowding but I regret that there are simply not the carriages available at this time. However, that does not mean that we have abandoned these plans and we will still be looking to strengthen services whenever stock is available.

I understand that these are not necessarily trains you use, but the depot improvements, plus the flexibility the extra carriages gives us, means that not only can we add units to some services, but we will be far less likely to have to run with fewer carriages on other trains.

Thank you again for writing, I do understand your frustration and I trust this letter has helped to demonstrate that we are taking action.

Yours sincerely

*Alison Forster*

Alison Forster  
Managing Director